

Steps to log onto a Bright House Networks Wireless Hot Spot if you don't have

Road Runner High Speed Online:

1. Begin with your computer turned off and your wireless network card installed.
2. Turn on your computer.
3. Locate available wireless networks on your personal device.
4. Select the "MyBrightHouse" wireless network.
5. Once connected, open your web browser.
6. If this is your first time logging onto a Bright House Networks Wireless Hot Spot, you may be asked to accept a security certificate. You must accept this security certificate in order to access the authentication page. Once complete, you will be redirected to a Bright House Networks log in screen.
7. To create an account on the wireless system, click "Signup" link in the yellow bar on the main page.



8. Fill out the correct information in all of the fields listed.
9. Both your username and password must be at least six characters long and can only include letters and numbers, no special characters like (!, &, @).

10. Once you are finished signing up, click the “Add a Credit Card” button in the center of the screen and store it in your account.

Welcome BrightHouse User [\(if this is not you, click here...\)](#)

Edit your profile, access your accounts, view or purchase subscriptions and more...



Services and Subscriptions

You have no existing products [Click here to purchase a product](#)

Credit Cards

To update an existing credit card account, select the account listed below. Or, add a new account by selecting Add New Credit Card Account.

There are currently no credit card accounts.

[Add a Credit Card](#)

11. Fill in all fields, making sure your credit card and 3-digit verification are correct. Once all fields are complete, click the “Continue” button. At any time, you can add funds to your account from your credit card or purchase a pay-per-use plan. Your Account will be accessible at any time in the same location it was created.

NOTE: All subscriptions must be paid by credit card through the wireless connection. Payment can be made with a Visa, MasterCard, Discover or American Express.

If you need any assistance with your account or connecting to a Bright House Networks Wireless Hot Spot, please email us at: bakersfield.customercare@mybriighthouse.com